

# Virginia Peninsula Association of REALTORS®

## MEDIATION INFORMATION PAGE

### PROFESSIONAL STANDARDS AND ARBITRATION DISPUTES BETWEEN REALTORS®

The following list of mediators that have attended a Virginia REALTORS® training session and are trained to help **with professional standards and arbitration disputes that involve REALTORS® and obligations under the Code of Ethics**. When serving as a mediator in a professional standards matter, the member is covered by the Association's E&O insurance policy

#### VPAR Members Who have attended the Mediator Training Class at Virginia REALTORS:

Last Name	First Name	Nickname	Parent Customer	Home Address: City
Anders	Martha	Martha	Coldwell Banker NOW	Yorktown
Chandler	Dale	Dale	Almond & Hack Realty	Newport News
Duty	Don	Don	RE/MAX Peninsula	Newport News
Moore	Elizabeth	Elizabeth	Liz Moore & Associates	Williamsburg
Patierno	Amanda	Mandy	AMW Real Estate	Yorktown
Snyder	Patricia	Pat	Mid-Atlantic Residential	Hayes

#### Mediation Agreement:

<https://vpar.realtor/PDF/Ethics/Agreement%20to%20Mediate.pdf>

#### Request for Mediation:

<https://vpar.realtor/PDF/Ethics/Request%20for%20Mediation.pdf>

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### MEDIATION RESOURCES FOR TRANSACTIONAL DISPUTES

#### **BETWEEN BUYERS & SELLERS; LANDLORDS & TENANTS:**

When mediating a transactional dispute between the **buyer & seller** or **landlord & tenant**, the **REALTOR® Professional Standards and Arbitration Mediators are not be covered by the National Association's E&O Insurance and does so at their own risk.** It is recommended you look to court certified mediators using the following resources:

<http://www.courts.state.va.us/courtadmin/aoc/djs/programs/drs/mediation/home.html>

<https://www.mediate.com/Virginia/>

Additionally, many attorneys are trained/certified mediators, so if you have an attorney, they are familiar with, you can always ask that attorney if he or she is a mediator or can recommend someone.

Virginia REALTORS® video on the Mediation paragraph in the Virginia REALTORS® Residential Sales Contract: <https://www.virginiarealtors.org/for-members/legal/legal-resources/legal-videos/mediation/>

FOR SPECIFIC ASSISTANCE PLEASE CONTACT THE VIRGINIA REALTORS LEGAL HOTLINE!  
<https://www.virginiarealtors.org/legal-hotline/>